

Dell Computer Warranty Information

- Saint Anselm College is a certified warranty repair center for the **Dell Latitude D600, D610, D620, and D630** laptop computers purchased through the Saint Anselm College/Dell University Program.
- Complete Care Accidental Damage Service provides coverage for most non-intentional damage caused by accidents.
 - Examples of damage that **IS** covered include:
 - accidental liquid spill on or in your unit
 - accidental drops, falls or other collisions
 - electrical surges
 - accidental breakage
 - Examples of damage that **IS NOT** covered include:
 - intentional damage
 - consumables (i.e. Batteries, bulbs)
 - theft or loss
 - normal wear that does not affect the system's operation
 - fire
- This Complete Care program means that your hardware is covered. If you have virus, spy ware, or a software problem that is unrelated to a hardware failure, Saint Anselm College will assist you in returning your **Dell Latitude D600, D610, D620, D30** to its original factory state, as when you received the computer. Your **D600, D610, D620, D630** comes with a set of recovery CDs that will provide you with a clean and fully operational system. Saint Anselm College will help you move your data to a safe location, when possible, and then help you to re-image your laptop to restore your system to 100% original specifications.