



Working as a **Technology Assistant** in the Office of Information Technology's **HawkNet** program at the **Help Desk**, **Media Center**, **Center for Teaching Excellence**, and **computer labs** is one of the best jobs available on campus. You don't have to be a computer science major; you just need an interest in computers and helping people. A position with us is a definite plus. We offer great resume experience, structured training, student leadership positions, flexible hours, good pay, and a fun working environment. For many people, working for **HawkNet** is a first step in starting a career in the computer or business fields.



We look for people who are well-rounded, who want to learn about our labs, dorm setups and/or other services, and who show promise with customer service assisting faculty, staff, and students. Do not underestimate your abilities or chances; the key points that we look for are initiative, knowledge, and a friendly attitude. We encourage as many people as possible to apply. Successful applicants will receive advanced training, including on-the-job training, and may be assigned to various jobs, including:



- **Network Assistants** (assigned to assist students in residence halls),
- **HelpDesk Assistants** (Tiers 1 and 2),
- **Media Assistants** (assist with audio/visual and cable TV),
- **Instructional Technology Assistants**, and,
- **Lab Assistants** at several of our computer labs including at the Institute of Politics and the Geisel Library.



Supervisory positions are available for the most skilled or promising assistants.

Visit <http://www.anselm.edu/IT/hawknet> for an application or email [HawknetL@anselm.edu](mailto:HawknetL@anselm.edu)