



## Frequently Asked Questions Regarding Net Partner

### What is Net Partner?

Net Partner is a web-based secure financial aid portal for Saint Anselm College students (both prospective and enrolled) to view various components of their financial aid application. It includes: the financial aid awarded, all required documents and their status, as well as important messages.

### How do I access Net Partner?

Prospective students will be sent a user name and password in a separate email communication. Current students use the same username and password they do to access all functionality in MyAnselm, the student portal for the college.

### When will I see my financial aid awards?

- **Incoming Students:** If all documents have been received, we will work diligently to review incoming students in a timely fashion so that you can have a financial aid award before making your decision to enroll by May 1. Once your financial aid application is ready to review and award, we will mail you a copy of that award. You will then be able to view the award on Net Partner.
- **Returning Students:** With the exception of students with special circumstances (in family crisis, planning to study abroad in the fall, or students whose siblings are incoming students), we begin reviewing and awarding enrolled students after the incoming students in May. This year with few exceptions, we are going to send you an email notifying you to go to MyAnselm and review your award.

### Why can't I see my merit award offered by the Office of Admission?

Students will not be able to see any award offered if their financial aid file is incomplete. Please go to the documents tab to see if we do not have critical documents.

**Non-Aid Applicants:** If you do not plan to apply for need-based financial aid, we ask you to send us an email indicating you wish us to close your financial aid file. You will then be able to see your award.

If you have questions, please contact us at [financial\\_aid@anselm.edu](mailto:financial_aid@anselm.edu) or call the office between 8:30-4:30 Monday through Friday.